

Ready to start planning your care? Call us at [800-525-2225](tel:800-525-2225) to make an appointment.

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Memorial Sloan Kettering  
Cancer Center

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## Contact MSK

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FOR THE MEDIA

## Our Contact Information

Main Telephone Number

[212-639-2000](tel:212-639-2000)

Mailing Address

Memorial Sloan Kettering Cancer Center

1275 York Avenue

New York, NY 10065

## Our Locations

Our world-class cancer care is available at locations in New York City, Long Island, Westchester County, and New Jersey. Get directions and parking information to our patient care and research facilities.

- [See all locations](#)
- [Get directions and parking information](#)

## Make an Appointment

Our Care Advisors are ready to help get the answers you need.

Call [800-525-2225](tel:800-525-2225)

We're available 24 hours a day, 7 days a week.

[Request an appointment](#)

[Referring Physicians](#)

## Helpful Information

Search for a doctor or look for clinical trials at MSK.

- [Find a doctor](#)
- [Find a clinical trial](#)

## For Child & Teen Patients

Call [833-MSK-KIDS](#)

Monday to Friday, 9 a.m. to 5 p.m. (Eastern time)

Learn more about [pediatric cancer care](#)

## For International Patients

Call [212-639-4900](#)

Or use AT&T Direct Access by dialing the access number for the country you are calling from, then dialing [888-675-7722](#) .

Learn more about services for [international patients](#) or email us at [international@mskcc.org](mailto:international@mskcc.org) .

## Current Patients

Our goal is to give you the best care possible.

- Discuss a concern, ask a question, share a complaint about your care, or request someone to serve as your advocate: [212-639-7202](tel:212-639-7202)
- Get information about insurance coverage and billing: [646-497-9176](tel:646-497-9176)
- [Learn more about insurance](#)
- [Log in to MSK MyChart, our patient portal](#)
- You may see [646-888-2001](tel:646-888-2001) show up on your phone when someone from MSK calls you.

## Request Medical Records

There are several ways to ask for (request) your MSK medical records.

- In MSK MyChart, go to [Sharing Hub](#) .
- Call [646-227-2089](tel:646-227-2089)
- Email [HIMROI@mskcc.org](mailto:HIMROI@mskcc.org)
- Complete [this form](#) and fax it to [212-557-0531](tel:212-557-0531) or [646-227-3545](tel:646-227-3545)

After asking for your records, please wait at least 10 business days before asking for an update.

## Visiting a Loved One

We encourage family and friends to visit their loved ones at Memorial Hospital. Before you visit:

- Call our Patient Information Desk to find out where the patient is staying: [212-639-7081](tel:212-639-7081)
- Send cards or gifts to  
Memorial Sloan Kettering Cancer Center  
1275 York Avenue  
New York, NY 10065

Please include the patient's name and room number.

- [See our visitor policy and visiting hours](#)
- [Learn more about our gift shop](#)

## How You Can Help

There are many ways you can make a difference in the lives of MSK patients.

- [Make a financial donation](#)
- [Donate blood and platelets](#)
- [Volunteer](#)

## Mail from MSK

You may use our online form to manage the mail you receive from MSK or to request that we no longer contact you.

- [Manage postal mailings](#)

## Journalists

The Communications Department can help journalists find an expert, provide the latest news, and obtain background information from MSK.

- [MSK media contacts](#)
- [News and Information](#)

## Careers

At MSK, we're not only changing the way we treat cancer but also the way the world thinks about it. Join us and make a difference every day.

- [Search job openings](#)

## Education

We offer educational opportunities for healthcare professionals in training and in practice.

- [Continuing Medical Education](#)
- [Continuing Nursing Education](#)
- [Find a fellowship](#)

## Research

Browse laboratories at MSK to learn more about our leading-edge research.

- [Find a research lab](#)
- [See all research opportunities](#)

## Vulnerability Disclosure

Memorial Sloan Kettering Cancer Center (MSKCC) believes effective disclosure of security vulnerabilities requires mutual trust, respect, transparency, and common good between MSKCC and Security Researchers.

- [Learn more](#)

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