

### PATIENT & CAREGIVER EDUCATION

## Urgent Care Closer to Home: Hospital Care at The Valley Hospital for Memorial Sloan Kettering (MSK) Patients

This information will explain how your child can get care closer to home at The Valley Hospital's (Valley) Emergency Department.

# If your child needs care right away, The Valley Hospital (Valley) can help.

Call your MSK care team if your child needs care now. Your team may tell you to go to the Pediatric Ambulatory Care Center (PACC) in Manhattan, or stay closer to home and go to The Valley Hospital's Emergency Department.

MSK works closely with the staff at Valley. If your care provider tells you to go to Valley, they will call ahead to let



them know you're on the way. Your MSK care team will share details of your child's condition and overall health with Valley. When you arrive at the emergency department, tell the admitting staff your child is an MSK patient.

Your child will receive care from a dedicated team of emergency medicine specialists at Valley. The team at Valley will share details of your child's care with your MSK team. Together, you can plan what steps to take next. If you are an adult and need care closer to home, always call your MSK provider or nurse first. They will direct you to a location that is convenient for you.

### **Getting Care at The Valley Hospital**

### Address

The Valley Hospital Emergency Department 4 Valley Health Plaza Paramus, NJ 07652

### Phone

201-447-8737

Free parking is available for all patients and visitors in the parking deck at the front of The Valley Hospital. There is also free parking in the surface lot near the entrance of Valley's emergency department.

If you have questions or concerns, contact your healthcare provider. A member of your care team will answer Monday through Friday from 9 a.m. to 5 p.m. Outside those hours, you can leave a message or talk with another MSK provider. There is always a doctor or nurse on call. If you're not sure how to reach your healthcare provider, call 212-639-2000.

For more resources, visit www.mskcc.org/pe to search our virtual library.

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