



PATIENT & CAREGIVER EDUCATION

# How To Check Your Smartphone or Tablet is Working Before Your MSK Telemedicine Visit

In this video, we'll show how to check that your smartphone or tablet is working before your MSK telemedicine visit.



Please visit [www.mskcc.org/pe/telemed\\_device\\_mobile](http://www.mskcc.org/pe/telemed_device_mobile) to watch this video.

For more help getting ready for your MSK Telemedicine visit, watch our other how-to videos.

- *How To Join Your MSK Telemedicine Visit on Your Smartphone or Tablet* ([www.mskcc.org/pe/telemed\\_join\\_mobile](http://www.mskcc.org/pe/telemed_join_mobile))
- *How To Invite Others to Your MSK Telemedicine Visit on Your Smartphone or Tablet* ([www.mskcc.org/pe/telemed\\_invite\\_mobile](http://www.mskcc.org/pe/telemed_invite_mobile))
- *How To Use the Buttons During Your MSK Telemedicine Visit on Your Smartphone or Tablet* ([www.mskcc.org/pe/telemed\\_buttons\\_mobile](http://www.mskcc.org/pe/telemed_buttons_mobile))

You can also call 800-248-0593 and press 1 to reach the Telemedicine Help Desk. You can reach them Monday through Friday from 9 a.m. to 4:45 p.m.

If you have questions or concerns, contact your healthcare provider. A member of your care team will answer Monday through Friday from 9 a.m. to 5 p.m. Outside those hours, you can leave a message or talk with another MSK provider. There is always a doctor or nurse on call. If you're not sure how to reach your healthcare provider, call 212-639-2000.

For more resources, visit [www.mskcc.org/pe](http://www.mskcc.org/pe) to search our virtual library.

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